# **Account Application Form**

To help us open your account as quickly as possible, please write clearly, and complete **all required fields** as marked with an asterisk (\*). If you need help to complete this form, phone 0800 474 355.

# ENEDGY

# To apply for an account you need to be:

- An authorised business representative who can enter into a contract
- Aged 18 years or over
- GST registered

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7 0001011101 111							
Data of analisation	*						
Date of application	*						
Legal name * (your name if sole tr	ader)						
Trading name* (if different)							
Company registration number*	on						
Street address *							
Postal address * (If different from abo	ove)						
What best describes main business activi							
Membership/ Associ	iation	TOYOTA					
Estimated monthly for volume (litres) *	uel			quested i			
If requ	ested cr	edit limit is more than	\$10,000 per month, pled	ase attac	ch a full	set of latest Financ	ial Statements
Account key co	ontact	details					
This is the person w	ith the a	uthorisation to make	e changes to the acc	count.			
Please note: invoice	s and sto	atements will be sent	by email to this addre	ess.			
Contact name *						Landline *	( )
Position *						Mobile number *	( )
Email address *							
Accounts paya	ble co	ntact details					
If different from the	key coı	ntact above.					
Contact name						Landline	( )
Position						Mobile number	( )
Office use only	Case I	D:	Rep		Cons	1135M	Avg Spend

# B. Agreement to open an account and to a credit check

An authorised business representative of the applicant must complete and sign this section.

If you need more than one person to sign this Agreement, please photocopy this page, complete the additional details (including signatures) and attach the additional page to the application.

Examples where more than one person may need to sign include: if the applicant is a company and the constitution requires 2 directors to sign, if the applicant is a trust and the trust deed requires more than one trustee to sign.

# **Agreement**

#### I agree that:

- 1. I am making this application on behalf of the applicant named in section A of this application form
- 2. I am over 18 years of age and I am duly authorised by the applicant to make this application on its behalf.
- 3. I warrant that the information provided in each of the application form, the card issue details, the personal guarantee and the direct debit authority (as applicable) is true and correct.
- 4. I understand that Z reserves the right, in its sole discretion, to decline any application. I will not dispute any decision by Z to decline an application.
- 5. Where applying to open a Z Card Account, I acknowledge that I have read the Z Card Terms and Conditions and that the applicant will be bound by those Terms and Conditions.
- 6. Where applying to open a Z Energy Account, I acknowledge that I have read the Z Energy Account Conditions of Sale and that the applicant will be bound by those Conditions of Sale
- 7. If the applicant does not make payments by the due date, the applicant will be liable for all costs incurred by Z in recovering and/or attempting to recover the amount owed.
- 8. I authorise any person or company to provide you with such information as you may require in response to your credit enquiries.
- 9. I authorise you to provide details of this application and any additional information acquired in the course of the applicant's business relationship with Z to other business units within the Z group of companies, and to providers of credit and/or to credit reference and reporting agencies, in accordance with the Privacy section set out in the Z Card Terms and Conditions and with Z's Privacy Policy as published on **z.co.nz**, and that the Privacy Policy shall apply to any personal information provided to Z.

Full name - including all and any middle names *			Date of birth*
Residential address *			Phone *
Position/Job Title *	Sign	ature *	
	Х		

# C. Z Card accounts

Plea	se complete this section for new	I Card acco	ounts.		
	re will you fill up with fuel?* cone or both Service sto	ations	Trucksto	ps	
	ur Z Card account is eligible to collect F your Fly Buys/Airpoints card here:	Fly Buys Points (	(or Airpoints Dolla	rs), please enter the Fly Bu	uys number
601					
Ord	ler personalised Card details				
com	nplete a separate box for each c nplete additional card details, an n we receive your completed ap	nd attach to			
You c	se note: A mailed PIN notification will be seare responsible for the security of your PIN with the card. See the Z Card terms and	N. It must be rec	corded and comm		
Card					
	Vehicle registration* (or "Pool" for any vehicle)			Cardholder name* (or "Any driver")	
٧	Vehicle details (if not "Pool" above) Include make / model / colour			Your cost centre (optional)	
1.	Permitted products* - tick the produc	cts this card ca	ın be used to pur	chase	
	ZX All Fuels Premium Unleade	n 🗌	91 Unleaded	Diesel	LPG Autogas
	Vehicle Shop	;a 	Equipment Hir	re Car Wash	Engine Oil
2.	Management controls Each card will reading each time they purchase fue				
	Compulsory odometer entry (t	·			
	Either* I'll self select my  Card purchase limits - specify o	•			system generated PIN by mail
	Daily		Ween 320 and 40,	Monthly* \$	•#Ween \$100 and \$50,000
Carc	 d 2				
	Vehicle registration*			Cardholder name*	
Ι,	(or "Pool" for any vehicle)			(or "Any driver")	
١	Vehicle details (if not "Pool" above) Include make / model / colour			Your cost centre (optional)	
1.	Permitted products* - tick the product	cts this card ca	ın be used to pur	_	
	ZX  All Fuels Premium Unleade		91 Unleaded	Diesel	LPG Autogas
	Vehicle Shop		Equipment Hir	re Car Wash	Engine Oil
2.	Management controls Each card will I reading each time they purchase fue				
	$\square$ Compulsory odometer entry (t	tick if required	)		
	Either* I'll self select my	_			system generated PIN by mail
	Card purchase limits - specify o		tween \$20 and \$3,	<del></del>	etween \$100 and \$50,000
	Daily	y* <b>\$</b>		Monthly* \$	

# Card 3

	Vehicle registration*	Car	rdholder name*
	(or "Pool" for any vehicle)	(or	or "Any driver")
٧	Vehicle details (if not "Pool" above) Include make / model / colour	Your c	cost centre (optional)
1.	Permitted products* - tick the product	s this card can be used to purchase	(opilorial)
٠.	ZX		□ □ LPG
	All Fuels Premium Unleade	Unleaded	Diesel Autogas
	☐ Vehicle ☐ Shop	Equipment Hire	Car Wash Engine Oil
2.	Management controls Each card will the reading each time they purchase fue		can specify if drivers need to enter an odometer in be charged per day and month.
i	Compulsory odometer entry (ti	ck if required)	
		own 4-digit PIN 🔲 🗎 🗎 or	$\square$ Send me a system generated PIN by mail
	,	_	d a Monthly Limit between \$100 and \$50,000
	Daily		Monthly* \$
			, т
Card	<u> 1</u> 4		
l	Vehicle registration*		rdholder name*
Ι,	(or "Pool" for any vehicle)  Vehicle details (if not "Pool" above)		or "Any driver") cost centre
'	Include make / model / colour	_ 100.0	(optional)
1.	Permitted products* - tick the product	s this card can be used to purchase	(00.000.000)
l	ZX	91	□ Diesel □ LPG
	All Fuels Premium Unleade		□ Autogas
	☐ Vehicle ☐ Shop	Equipment Hire	Car Wash Engine Oil
2.			can specify if drivers need to enter an odometer
		el, and the maximum amounts that ca	an be charged per day and month.
1	☐ Compulsory odometer entry (ti		_
1	Either* UIII self select my	3	3
			d a Monthly Limit between \$100 and \$50,000
	Daily*	\$	Monthly* \$
Card	4 K		
	Vehicle registration*	Car	rdholder name*
	(or "Pool" for any vehicle)	(or	or "Any driver")
٧	Vehicle details (if not "Pool" above)	Your c	cost centre
١,	Include make / model / colour	" I all a see he alread to purchase	(optional)
1.	Permitted products* - tick the product  ZX		120
	All Fuels Premium Unleade	91 Unleaded	Diesel LPG Autogas
	☐ Vehicle ☐ Shop	Equipment Hire	Car Wash Engine Oil
2.	Management controls Each card will the reading each time they purchase fue		can specify if drivers need to enter an odometer in be charged per day and month.
	Compulsory odometer entry (ti	ck if required)	
	Either*   I'll self select my		Send me a system generated PIN by mail
	,	•	d a Monthly Limit between \$100 and \$50,000
	Daily'		Monthly* \$
1	,	Ψ	νιστιπι., Ψ

#### D. Direct Debit Authorisation

Name of account to be debited:		
Account details:		
Bank Branch number	Account number	Suffix
Please attach a deposit slip to ensure	e your account number is loaded	correctly.
To the Manager,		
Bank		
Bank address		
Town / city		

## Authority to accept Direct Debits

(Not to operate as an assignment or agreement)

AUTHORISATION CODE 0608418

I / We authorise you until further notice to debit my / our account with you all amounts which

Z Energy Limited (the Initiator) as the registered initiator of the above Authorisation Code may initiate

**Z Energy Limited** (the Initiator) as the registered initiator of the above Authorisation Code may initiate my Direct Debit.

I / We acknowledge and accept that the bank accepts this authority only upon the conditions listed below.

Infor	mation	to c	<b>N</b>	ar o	Ť	our b		tater	mer	nt:											ı	N	,	v	0		С	Е		N	C	,	
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		ppro 084	ovec <b>41</b>	k	Or	_	retair anch			Ban	k St	tam	р												•					,			

#### **Conditions of this Authority to Accept Direct Debits**

#### 1. THE INITIATOR:

(a) Has agreed to give written advance notice of the net amount of each Direct Debit and the due date of debiting at least 2 business days before the date when the Direct Debit will be initiated. The advance notice will give the following message:

"The amount \$... will be direct debited to your bank account on [initiating date]."

- (b) May, upon the relationship which gave rise to this authority being terminated, give notice to the Bank that no further Direct Debits are to be initiated under the Authority. Upon receipt of such notice the Bank may terminate this Authority as to future payments by notice in writing to me / us.
- (c) May, upon receiving an "authority transfer form" (dated after the day of this authority) signed by me/us and addressed to a bank to which I/we have transferred my/our bank account, initiate Direct Debits in reliance of that transfer form and this Authority for the account identified in the authority transfer form.

#### 2. THE CUSTOMER MAY:

- (a) At any time, terminate this Authority as to future payments by giving written notice of termination to the Bank and to the Initiator.
- (b) Stop payment of any Direct Debit to be initiated under this Authority by the Initiator by giving written notice to the Bank prior to the Direct Debit being paid by the Bank.

#### 3. THE CUSTOMER ACKNOWLEDGES THAT:

(a) This authority will remain in full force and effect in respect of all Direct Debits passed to my / our account in good faith notwithstanding my / our death, bankruptcy or other revocation of this Authority until actual notice of such event is received by the Bank.

- (b) In any event this authority is subject to any arrangement now or hereafter existing between me / us and the Bank in relation to my / our account.
- (c) Any dispute as to the correctness or validity of an amount debited to my / our account shall not be the concern of the Bank except in so far as the Direct Debit has not been paid in accordance with this authority. Any other dispute lies between me / us and the Initiator.
- (d) Where the Bank has used reasonable care and skill in acting in accordance with this authority, the Bank accepts no responsibility or liability in respect of:
  - the accuracy of information about Direct Debits on Bank statements
  - any variations between notices given by the Initiator and the amounts of the Direct Debit
- (e) The Bank is not responsible for, or under any liability in respect of the Initiator's failure to give written advance notice correctly nor for the non-receipt or late receipt of notice by me / us for any reason whatsoever. In any such situation the dispute lies between me / us and the Initiator.

#### 4. THE BANK MAY:

- (a) In its absolute discretion conclusively determine the order of priority of payment by it of any monies pursuant to this or any other authority, cheque or draft properly executed by me / us and given to or drawn on the bank.
- (b) At any time terminate this authority as to future payments by notice in writing to me / us.
- c) Charge its current fee for this service in force from time-to-time.
- (d) Upon receipt of an "authority to transfer form" signed by me/us from a bank to which my/our account has been transferred, transfer to that bank this Authority to Accept Direct Debit.

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#### E. Personal Guarantee

A Personal Guarantee may be required to open an account. If we do require a Personal Guarantee, completing this section now will speed up the account opening process.

TO: Z ENERGY LIMITED ("Z"), a duly incorporated company having its registered office at Wellington.

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IIVI	CONSIDERATION	$\cap I$	aareeina :	ta sunniv	nradiiate	: ana/or	other	annas	ana	services	ana/or t	o make	$\alpha\alpha\nu$	inces :	ιO.

Applicant name *			
("the principal debtor")			

I guarantee to Z the due and punctual payment of all obligations that are now and/or that may in the future be due and payable or required to be performed by the principal debtor to Z and I will be liable to Z for any such amounts.

I agree that the following provisions shall be applicable to this guarantee:

- 1. This guarantee is a continuing guarantee and will operate regardless of any intervening payment, settlement of account or any other matter whatsoever (including that the principal debtor's account with Z may from time to time be in credit), until a final release has been signed by Z and delivered to me.
- 2. A granting of credit, extension of former credit or granting of time to the principal debtor for the payment of any amounts due, or a delay, waiver, indulgence or neglect or decision not to sue on Z's part, or the release of any security held by Z, or the liquidation, incapacity or bankruptcy of the principal debtor will not affect my liability to Z under this guarantee.
- 3. I will be deemed to be a principal debtor and I will be liable to Z accordingly.
- 4. Within seven (7) days of notice in writing being given to me of any failure on the part of the principal debtor to pay amounts due to Z, I will make payment to Z of all sums in respect of which such failure has been made (including all costs or losses incurred or suffered by Z in recovering and/or attempting to recover any amounts owed or as a result of me failing to meet the conditions of this Personal Guarantee) whether or not demand for payment has been made on any other person.

I agree to the above Personal Guarantee in favour of Z Energy.

Guarantor's full name (first, middle, last)*				
Signed by the said Guarantor: *	Dated on*	Day	Month	Year

5. If more than one person is providing a Personal Guarantee, please photocopy this page, complete the additional details (including signatures) and attach the additional page to the application.

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# **Z Card Terms and Conditions**

#### 1. Interpretation

In these Z Card Terms and Conditions, unless the context requires otherwise:

The words "we", "our" and "us" means Z Energy Limited and the words "you" and "your" means the Account Owner;

Account means your account for the Z Card;

Account Owner means the company or person(s) at whose request we agree to open an Account;

Cardholder means the person presenting the Z Card at the point of purchase;

Credit Limits means limits, imposed by us, on the value of the Products which may be purchased using a Z Card;

Dishonour Fee means a fee which we may charge to your Account if a direct debit payment to us is dishonoured as advised by us from time to time;

Management Controls means compulsory PIN entry and/or compulsory odometer entry;

Month means a calendar month:

Monthly Card Fee means the monthly card fee charged for each Z Card issued as advised by us from time to time;

Purchase Limit means a limit, imposed by the Account Owner, on the value of the Products which may be purchased per day or per month using a Z Card;

PIN means Personal Identification Number;

Products means goods and services within the class of authorised goods and services as identified on the Z Card;

Terms and Conditions means these Z Card Terms and Conditions and any amendment of, or addition to, these Terms and Conditions notified to you;

Transaction Fee means the fee charged for each use of the Z Card as advised by us from time to time;

Z Card means a card issued by us from time to time which is to be used to purchase Products under these Terms and Conditions; and

Z Card Merchant means any outlet where we have authorised use of the Z Card.

#### 2. Acceptance of Conditions

These Terms and Conditions are a contract between you and us.

You acknowledge that:

the Z Card is issued to you;

the Cardholder acts as your agent in using the Z Card;

you are responsible for ensuring that any person you authorise to use the Z Card is aware of their obligations as your agent under these Terms and Conditions and the acknowledgements given by you on their behalf in respect of our Privacy Policy; and the first use of the Z Card confirms your acceptance of these Terms and Conditions.

#### 3. Z Card

Each Z Card will be identified with:

a unique card number;

your name;

the relevant vehicle's registration number or "POOL VEHICLE" (as applicable);

the relevant driver's name or "ANY DRIVERS" (as applicable);

the Products which may be purchased using the Z Card; and

the Z Card expiry date.

We will issue a PIN for each Z Card. The use of a PIN is mandatory at truckstops at which our Products are sold and, if you have requested compulsory PIN entry, at all sites processing transactions electronically.

Each Z Card is subject to Purchase Limits (which we may vary from time to time). You may amend the Purchase Limits on each Z Card on request or via the Z Card online service.

Each Z Card may also be subject to Credit Limits (which we may vary from time to time). If a Credit Limit applies, you must comply with that Credit Limit.

#### 4. Use of Z Card

Where a Z Card is issued with a vehicle registration number, you are responsible for ensuring that the Z Card is only used in connection with the vehicle bearing that registration number.

Where a Z Card is identified with a driver's name, you are responsible for ensuring that the Z Card is only used by the named driver.

When using the Z Card, Cardholders must either use a PIN or, if compulsory PIN entry has not been requested, sign their names in the space provided on the sales voucher provided by the Z Card Merchant. You are responsible for ensuring that Cardholders are aware of, and comply with, the Management Controls, Purchase Limits and any Credit Limits.

#### 5. Ownership of Z Card

The Z Card remains our property at all times.

You agree to return or destroy any Z Card issued to you when the relevant Z Card is cancelled or replaced, when we ask you to or if your Account is closed.

## 6. Security and Loss of Z Card

You are responsible for ensuring the safe custody and authorised use of the Z Card and PIN.

In particular, you must not record the PIN on the Z Card or documents kept with the Z Card. If you need to give the PIN to more than one Cardholder, you are responsible for ensuring the PIN is communicated and recorded in a secure fashion.

You must notify us immediately by phoning 0800 474 355 or emailing cardenquiries@z.co.nz on becoming aware that:

the Z Card is lost or stolen;

the PIN has become known to someone who is not authorised to use the Z Card; or

the Z Card or PIN has been used in an unauthorised fashion.

You will be liable for all transactions occurring before we receive your notification.

# 7. Suspension and Cancellation

We may cancel or suspend the Z Card and your right to use the Z Card or close your Account at any time without notice.

You may suspend or cancel the Z Card or close your Account at any time by giving notice to us by phoning 0800 474 355 or emailing <u>cardenquiries@z.co.nz</u>. If your Z Card is cancelled or suspended or your Account is closed, whether by you or us, you must:

pay the balance outstanding on your Account within 7 days; and promptly on our request return the Z Card to us or destroy it.

You are liable for any use of a cancelled Z Card unless and until the Z Card is returned to us or destroyed.

#### 8. Purchases

The Z Card may only be used to purchase the Products identified on the Z Card. Purchases may be made at a Z Card Merchant accepting the Z Card. Customer and merchant transaction limits apply to all transactions. Transactions that are processed manually may be subject to lower Purchase Limits and/or additional authorisation may be required from Z.

#### 9. Prices

The price(s) charged for the Products will be the retail price(s) charged by the Z Card Merchant at the time of purchase unless otherwise agreed between us and you in writing.

If we have agreed a different price(s) with you, those price(s) will be subject to the terms of our agreement with you. Unless otherwise agreed with you, we may change the price(s) at any time by giving you at least 14 days' notice.

#### 10. Fees

You must pay the following fees:

the current Transaction Fee; and

the current Monthly Card Fee.

We will give you written notice of any change to the Transaction Fee or Monthly Card Fee.

We reserve the right to introduce a fee for the issue or replacement of any Z Card. We will give you written notice of the introduction of, or change to, any Z Card issue or replacement fee.

You will be liable to pay these fees while your account remains open.

#### 11. Tax Invoice

We will send you a tax invoice in respect of your Account at agreed intervals. The tax invoice will detail:

the total amount of any purchases on the Z Card;

the Monthly Card Fee;

the Transaction Fees; and

the GST payable.

You are responsible for checking the tax invoice to ensure its accuracy and advising us of any error or discrepancy. If you do not notify us of any errors or discrepancies within 21 calendar days of the date of the invoice, you will be deemed to have accepted the accuracy of the invoice.

You must pay the amount shown on the tax invoice by means of an automatic bank direct debit, on the date indicated on the tax invoice. The entire debit balance of your Account becomes immediately due and payable in the event of your death or if you become bankrupt or insolvent.

#### 12. Dishonour of Direct Debit

If the direct debit we initiate on your bank account is dishonoured:

you must on invoice pay our current Dishonour Fee in addition to the balance outstanding on the Account. You must also on invoice pay our current Dishonour Fee for any and each subsequent dishonour; and

we may on notice to you re-present the direct debit initiated on your bank account.

## 13. Non-payment of Account

In addition to our rights under clauses 11 and 12, if you do not pay an invoice when due, you agree that we may:

immediately take steps to prevent further use of the Z Card;

reverse any discounts granted to you in respect of the outstanding balance on the Account; and/or

undertake activities in order to recover the amount of debt in which case you will be liable to us for any internal or external expenses, costs or disbursements (including legal fees and collection commissions) we incur in recovering amounts you owe us.

## 14. Confidentiality

The information we provide in the tax invoice and any other reports we supply to you is confidential, and is supplied on the express condition that such information and all rights and interest thereto remain our property.

You may not part with, copy or disclose such information in whole or in part to any party or use it for any purpose other than which was intended without our written consent.

#### 15. Inability to Supply Products

We are not responsible for any loss or inconvenience which may be caused if we or any Z Card Merchant are/is unable to supply your requirements for Products at any particular time or place.

#### 16. Changes in Terms and Conditions

We reserve the right to vary, delete or supplement these Terms and Conditions by giving you written notice (which shall include publishing the changes on our website **z.co.nz**).

#### 17. Change in Account Details

You must notify us of any change to your name, registered office or your principal place of business, or of any change in your directors (if you are a company) as soon as possible upon a change being effected.

# 18. Change of Bank Account

If there is any change to any bank account upon which a direct debit authority is held by us, you must notify us immediately by phoning 0800 474 355 or emailing cardenquiries@z.co.nz; and arrange for a new direct debit authority with us before your next payment due date if so required.

#### 19. Notice to you

When we give notice to you under these Terms and Conditions, we will give notice by post or email to the most recent address/email address notified to us or, where clause 16 applies, we will give notice by publishing changes on our website instead. Where we give notice by post, you will be deemed to have been notified on the date of postage. Where we give notice by email, you will be deemed to have been notified on the date the email is sent.

The first use of a Z Card after a notice is given or, where applicable, after the relevant notice period, indicates you have accepted the condition(s) or change in condition(s) as notified.

#### 20. Notice to Us

Where you give notice to us under these Terms and Conditions, you must give notice either by phoning 0800 474 355 or emailing cardenquiries@z.co.nz. The notice shall not be effective until we receive it.

#### 21. Consumer Guarantees Act

If the acquisition of Products pursuant to these Terms and Conditions is for the purposes of a business, you acknowledge and agree that the provisions of the Consumer Guarantees Act 1993 do not apply.

#### 22. Taxes & Duties

Unless precluded by legislation, we reserve the right to debit your Account with any government rates, taxes or charges which now are, or which in the future may be, imposed or charged upon your Z Card transactions, whether or not you are primarily liable for the impost or charge.

#### 23. Privacy Policy

You acknowledge that, when we process your application for a Z Card and in the course of our subsequent business relationship, we may collect "personal information" about you and your Cardholders. "Personal information" is defined in the Privacy Act 1993 as "information about an identifiable individual", i.e. information about a natural person as opposed to a company or other legal entity.

We collect, store and use such information for purposes connected with our business, such as:

providing you and your Cardholders with products and/or services you have requested;

administering your account; and

carrying out any activity in connection with a legal, governmental or regulatory requirement on us, or in connection with legal proceedings, crime, or fraud prevention, detection or prosecution.

We will not sell, trade or rent any personal information you and your Cardholders provide to us to any third party.

We may from time to time offer related products and services to you in conjunction with a third party. However, in developing and marketing such offers, your personal information will not be disclosed to the third party concerned, unless the third party is a party with whom we can share your personal information under these terms and our full Privacy Policy. You may notify us at any time if you do not wish to receive information about related products and services.

You acknowledge and agree that we may disclose your and your Cardholders' personal information in accordance with our privacy policy, including to: other business units within our group of companies;

other providers of credit and credit reference and reporting agencies and debt collection agencies;

those who provide to us or our group of companies products or services that support the goods and services we provide, such as our retailers, dealers and suppliers;

persons to whom we may be required to pass your information by reason of legal, governmental or regulatory authority including law enforcement agencies and emergency services;

in the case of a Cardholder's personal information, the Account Owner of the Account to which the Z Card relates; and any person or organisation as authorised by the Privacy Act 1993.

Where you apply for a Z Card and quote your membership or relationship with another organisation with whom we have a separate agreement in relation to Z Card (a **Z Card Promoter**), you acknowledge and consent to personal information obtained:

by us about you and your Cardholders being made available to the Z Card Promoter and to the Z Card Promoter collecting that information from us; and by the Z Card Promoter about you and your Cardholders being made available to us and to us collecting that information from the Z Card Promoter.

You have the right to request access to any personal information we hold about you and to request that it be corrected in accordance with the Privacy Act 1993. Our full Privacy Policy is available on our website, z.co.nz

# 24. Z Card On-Line

We may, at our discretion, issue one or more login IDs and passwords to you (or any person acting with your express or implied authority) to allow you to carry out certain administrative functions in relation to your Z Card via the Z Card On Line ('ZCOL') website. You agree that, when using any such login ID and password, you will be bound by the Terms of Access on the ZCOL site in addition to these Terms and Conditions.

# 25. Complaints resolution

If you have a complaint regarding our financial services and you are not satisfied with the outcome of our investigation into your complaint, you may refer your complaint to Financial Dispute Resolution (fdr.org.nz). Financial Dispute Resolution is an independent organisation and their services are available to Z's customers free of charge.

## 26. Contacting us

Z Energy Limited 3 Queens Wharf PO Box 2091 Wellington 6140 Phone: 0800 474 355 Fax: 0800 743 553

Email: cardenquiries@z.co.nz

# **I Card Privacy and Commission Consent ('Consent')**

Once you have read and understood the Z Card Privacy and Commission Consent, please fill in the details and sign below:

Full name	Position (if relevant)			
Address	Entity name (if relevant)			
Signature	Date	 month	year	

This Consent is entered into by you simultaneously with your Account Application Form for a Z Card and or Z Energy Limited Products Account ('Account Application').

You acknowledge and agree that if there are any conflicts between the provisions of this Consent and the Z Card Terms and Conditions the terms of this consent shall prevail.

#### INTERPRETATION

1. The words 'you' and 'your' means the Fleet Owner; 'Card' or 'Z Card' means a card so named and issued by Z Energy which is to be used for the purposes described by the Z Card terms and conditions; 'Cardholder' means the person presenting the Z Card; 'Fleet Owner' means the company or person(s) at whose request Z Energy agrees to open a Z Card account pursuant to the Account Application; 'Z Energy' means Z Energy Limited, its successors and assigns; 'Z Card Terms and Conditions' means the terms and conditions set out in the Account Application and any notified variation, deletion or supplement to, those terms and conditions; 'Toyota' means Toyota Finance New Zealand Limited, its successors and assigns.

#### PRIVACY

- You acknowledge that, when Z Energy and Toyota process your application for a Z Card and in the course of your subsequent business relationship with Z Energy and Toyota and ongoing use of the Z Card, Z Energy and Toyota may collect 'personal information' you. 'Personal Information' is defined in the Privacy Act 1993 as 'information about an identifiable individual', ie: information about a natural person as opposed to a company or other legal entity.
- 3. You acknowledge and consent to personal information obtained by Z Energy about you being made available to Toyota and to Toyota collecting that information from Z Energy. You acknowledge and consent to personal information obtained by Toyota about you being made available to Z Energy and to Z Energy collecting that information from Toyota.
- 4. Z Energy and Toyota will collect, store and use such personal information for the following purposes:
  - to administer your Z Card account;
  - to enable either Z Energy and/or Toyota to develop and market products or services offered by either Z Energy or Toyota that may meet the needs of your business;
  - to enable Z Energy and/or Toyota to comply with any relevant laws and regulations; and
  - for any other purpose which you authorise or consent to.
- 5. Z Energy and/or Toyota may from time to time offer related products and services to you in conjunction with a third party. However, in developing and marketing such offers, your

personal information will not be disclosed by either Z Energy or Toyota to the third party concerned. You may notify either Z Energy or Toyota at any time if you do not wish to receive information from either Z Energy or Toyota about related products or services either Z Energy or Toyota provide.

- You acknowledge and agree that Z Energy may disclose personal information about you to the following parties:
  - Toyota
  - Other business units within the Z Energy group of companies;
  - Other providers of credit and credit reference and reporting agencies; and
  - Any other party which you authorise Z Energy to provide information to.
- 7. You acknowledge and agree that Toyota may disclose personal information to the following parties:
  - Z Energy;
  - Other business units within the Toyota group of companies;
  - Other providers of credit and credit reference and reporting agencies; and
  - Any other party which you authorise Z Energy to provide information to.
- 8. Other that providing personal information to Z Energy, Toyota does not sell, trade or rent any personal information you provide to Toyota to any other third party unless the provision of information to that party has been agreed by you or is required by law.
- You have the right to request access to any personal information Z Energy or Toyota hold about you and to request that information be corrected in accordance with the Privacy Act 1993.

#### COMMISSION

 You acknowledge and consent to Toyota receiving from Z Energy an ongoing fee based on the volume of fuel the Cardholder purchases by using their Z Card.

#### ADMINISTRATION OF ACCOUNT

- 11. You acknowledge that Toyota may assume responsibility for the administration of any Z Card issued to you.
- 12. If Toyota assumes responsibility for the administration of any Z Card issued to you, you acknowledge that:
  - Toyota is relying on information provided to Toyota by Z Energy in order to administer the Z Card. This includes when issuing tax invoices and other documentation;

- You are responsible for checking any tax invoice or other documentation issued to you to ensure its accuracy;
- Toyota shall have no liability to you in respect of any incorrect information provided by Z Energy to Toyota;
- You will provide Toyota with a new direct debit authority as required by Toyota;
- Upon assuming responsibility for the administration of any Z Card issued to you, all of the rights of Z Energy pursuant to the Z Card Terms and Conditions shall be exercisable by Toyota; and
- Toyota shall have no liability in respect of the inability of Z Energy to supply any product to you or in respect of any defect in product supplied by Z Energy to you

#### **CONTACTING Z ENERGY AND TOYOTA**

#### **Z** Energy

Z Energy Limited 3 Queens Wharf PO Box 2091 Wellington 6140

Phone: 0800 474 355 Fax: 0800 743 553

Email: cardenquiries@z.co.nz

#### Toyota

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Phone: 0508 46 86 96 Fax: 09 571 4284 Email: info@tfs.co.nz