

End of agreement check list

- All sets of keys are returned.
- Service Manual and Owner's Manual is in the glove compartment.
- Repaired all damage caused by impact that is 'unacceptable' in the Fair Wear and Tear Guidelines.
- The vehicle's servicing requirements are up to date and in accordance with the manufacturer's specifications.
- The vehicle has been cleaned.
- The tyre pressure is set to the manufacturer's specifications.
- All removable items that we supplied with the vehicle, or placed in their original position.
- Any sign writing has been removed from the vehicle and any damage caused to the exterior paintwork has been repaired.

At the end of your agreement

'Fair wear and tear' is the degree of deterioration that is reasonable for a vehicle – taking into account its age and the number of kilometres travelled.

This brochure should assist you in understanding what we mean by 'fair wear and tear' and to help you look after your vehicle for the term of your agreement. If you have any questions, please contact your local Toyota Dealer or call us free on 0508 GO TOYOTA (0508 46 86 96) and we'll be more than happy to help.

For more information please contact us on
0508 GO TOYOTA
(0508 46 86 96)
or visit our website at
www.tfs.co.nz



Toyota Finance New Zealand trading as Toyota Financial Services

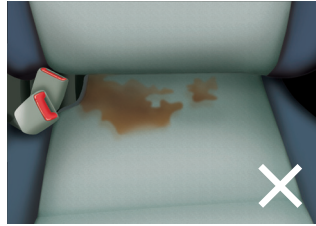
Vehicle Condition Requirements



Seats, Upholstery, Carpet and Luggage area

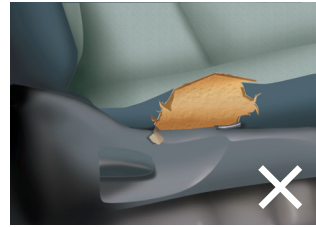
Acceptable

- Fading caused by normal exposure to sunlight
- Stains that can be removed by steam cleaning



Unacceptable

- Burns, cuts, rips and tears
- Stains that can't be removed (e.g. oil, solvent, paint)
- Damage to seat structure
- Damage to boot lining
- Mismatched colours
- Excessive odour



Underbody

Acceptable

- Minor scratches and scrapes



Unacceptable

- Oil leaks
- Extensive rust
- Damaged exhaust system
- Poor repairs
- Twisted or bent chassis
- Any damage to underbody considered a Warrant of Fitness (WOF) defect



Utilities and Van Cargo Area

Acceptable

- Minor paint chips
- Dents that do not exceed a depth of 10mm and a diameter of 10mm (maximum of 3 only)



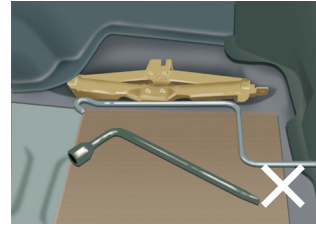
Unacceptable

- Structural damage and holes
- Tears
- Damage to doors, tail gates and sides
- Extensive rust

Accessories and Equipment

Acceptable

- Removal of any accessory fitted at the customer's expense provided this does not cause damage to the vehicle



Unacceptable

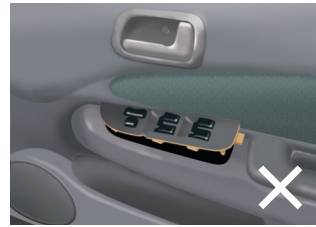
- Broken aerial
- Removal of accessories fitted by Toyota Finance
- Missing cigarette lighters, badges, knobs, trims, tools, jack, spare wheel, spare tyre, service books, CD stacker, cartridge, tow bar, mud flaps and tonneau cover



Dashboard, Fascia and Trim

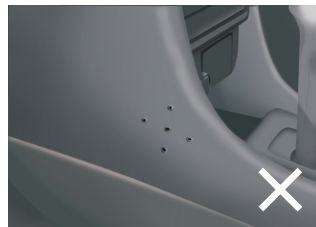
Acceptable

- Moderate scratches/markings up to 100mm long
- Fading caused by normal exposure to sunlight
- Stains that can be removed by steam cleaning



Unacceptable

- Scratches over 100mm long
- Burns
- Holes or damage caused by fitting or removal of accessories
- Missing items/accessories (e.g. radio, ashtray, cup holder)



Glass, Lights and Mirrors

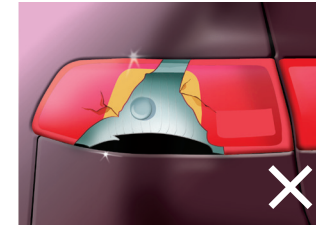
Acceptable

- Light scratching and minor chipping of windscreen or lights



Unacceptable

- Broken mirror glass, lights or surrounds
- Damage to electrics in front or rear screens
- Any damage to lights and glass considered a WOF defect



Tyres, Wheels and Trim (including spare)

Acceptable

- Minor scuffing and scratches to less than 10% of wheel, trim or alloy surface



Unacceptable

- Broken/cracked tyres and wheel rims
- Mismatched tyres and wheel trims
- Tyres that do not meet WOF standards
- Uneven tyre wear
- Replacement tyres/wheels that don't meet manufacturer recommendations
- Excessive kerb damage



Bumpers and Mouldings

Acceptable

- Minor scuffing and scratches to less than 100mm in length
- Minor stone pitting/dents less than 10mm in diameter



Unacceptable

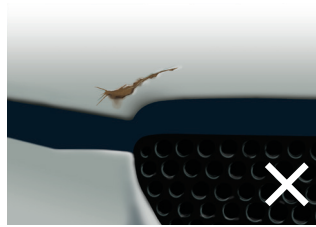
- Broken bumpers and mouldings
- Cracked bumpers
- Misalignment
- Gouging
- Paint chips



Bodywork

Acceptable

- Dents not exceeding a depth of 2mm and a diameter of 20mm, (e.g. a \$1 coin) but no more than 3 per panel
- Minor stone pitting



Unacceptable

- Exposed of undercoat or metal
- Hail damage
- Scrapes/deep scratches
- Misaligned panels
- Buckling
- Distortions
- Poor panel/paint repairs

