

Used Vehicle Warranty Contract



TOYOTA
care

WARRANTY

Contents

Introduction 1

Our Warranty Statement 2

Summary of Consumers' Rights & Remedies
under the Consumer Guarantees Act 1993 ... 3

Our Warranty Exclusions 5

Comprehensive Warranty Information 7

Your Coverage Overview 8

Your Coverage Details 9

Toyota Care Roadside Assistance 11

 **24 hour AA Roadservice:**
 **0800 900 505**

Making a Claim..... 12

Your Obligations & Responsibilities 14

Transfers & Cancellations 14

Toyota warranties are fully backed by Toyota New Zealand and supported by the Authorised Toyota Network throughout New Zealand.

This booklet has been produced using soy based inks and printed on environmentally responsible paper using 60% recycled fibre and 40% FSC® certified Mixed Source pulp. The paper is manufactured under the strict ISO 14001 environmental management system, is made carbon neutral, and carries the internationally recognised EU Eco-label.



Introduction – Toyota Care

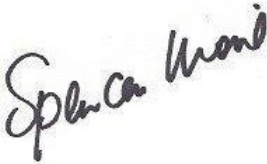
Congratulations on purchasing a Toyota Care extended warranty on your vehicle. We take pride in all our warranties as they are fully backed by Toyota New Zealand, and supported by Authorised Toyota Stores throughout New Zealand.

Toyota Care is about taking good care of you, as well as your vehicle. Toyota Care comes with a promise to do what needs to be done, with minimum fuss, maximum value and no surprises.

As a valued customer of Toyota, we strive to ensure your needs are met through our products and services. Peace of mind is guaranteed with generous coverage benefits that cover the thousands of working parts of your vehicle.

With our extensive, nationwide Authorised Toyota Network and full Roadside Assistance, it has never been easier to keep you and your vehicle safe and on the road.

We encourage you to spend a few minutes reading this booklet to ensure you make full use of the benefits available to you as the vehicle owner.

A handwritten signature in black ink that reads "Spencer Morris". The signature is written in a cursive, slightly slanted style.

Spencer Morris
General Manager
Toyota New Zealand
Palmerston North

Our Warranty Statement

Warranty Statement

Subject to the terms and conditions contained herein, Toyota New Zealand Limited warrants that any part of your vehicle that is not excluded by the warranty product purchased and is not listed in the following warranty exclusions section, which suffers a sudden or unexpected mechanical or electrical failure will be repaired or replaced to a condition that is in no way inferior to that immediately prior to the failure.

Any defect must be reported to an Authorised Toyota Store immediately after discovery (but within the warranty period) and your vehicle must be made available for repair at the dealer's place of business as soon as practicable.

If you are either not a consumer (as defined in the Consumer Guarantees Act 1993) or you have purchased your vehicle for a business purpose (and your vehicle Sale and Purchase Agreement contains an applicable exclusion from 'consequential loss liability') then apart from the benefits provided to you in the event of a roadside breakdown, this warranty will not extend to consequential loss or damage to either person or property or expenses such as (but not limited to) vehicle rental or loss of use, charges, tolls, and travelling expenses.

Items other than dealer fitted Toyota Genuine Accessories that are classified by your store as being of a non-standard nature will be subject to the respective manufacturers' or installers' own warranty conditions. Such items include

LPG/CNG conversion kits and other after-market products.

Your vehicle, along with the Service Record Booklet, must be made available to your Authorised Toyota Store as validation of the vehicle's warranty and service history.

Right to Cancel

You have a right to cancel your Toyota Care agreement by giving notice to Toyota New Zealand, as warrantor, or to the Authorised Toyota Store from which you purchased the warranty:

- Within five working days after the date on which you receive a copy of this warranty agreement; or
- At any time if we have not complied with our disclosure obligations, unless our failure is minor and you are not materially prejudiced by our non-compliance.

You must also be aware that if this warranty has been entered into as a condition of a Consumer Credit Contract, your right to cancel is covered by the Credit Contracts and Consumer Finance Act 2013, not the Fair Trading Act 1986.

Summary of Consumers' Rights & Remedies under the Consumer Guarantees Act 1993

You have rights and remedies under the Consumer Guarantees Act in respect of the vehicle you have acquired if:

- You are a consumer (as defined in the Consumer Guarantees Act); and
- You have not bought your vehicle for a business purpose and contracted out of the Consumer Guarantees Act.

In summary, when you buy a vehicle, the Consumer Guarantees Act requires that the vehicle be of acceptable quality. Whether a vehicle meets the guarantee of acceptable quality is measured by considering what a 'reasonable consumer' would find acceptable, taking into account matters such as the type of vehicle (new versus used, the age of a used vehicle), the distance travelled, the engine size, the price paid, the information provided about the vehicle, including by the seller, and how much the vehicle has been driven since purchase.

The Consumer Guarantees Act also guarantees that your vehicle is fit for any purpose you tell the trader you need it for, matches the sample or demonstration model, matches any description given of the vehicle, and is able to be legally sold.

Remedies

The remedy you are entitled to for a breach of a guarantee depends on the seriousness of the problem.

If the problem is not serious, the trader from whom you bought the vehicle may choose the remedy. In particular, if the fault is minor and can be remedied, the trader can choose to remedy the fault by repairing the vehicle, replacing it with an identical vehicle or refunding the purchase price. For minor faults you must give the trader the chance to fix the vehicle first.

If a fault is serious, or a fault cannot be remedied, you, the consumer, can choose between rejecting the vehicle and claiming a refund, rejecting the vehicle and claiming a replacement vehicle of the same type and similar value (if one is available) and keeping the vehicle but getting some of your money back.

Toyota New Zealand provides a three year, 100,000km standard manufacturer's warranty for all new vehicles, and a three year, unlimited kilometre Signature Class Warranty for all Signature Class vehicles. For hybrid Signature Class vehicles, the Signature Class Warranty period is four years. This is Toyota New Zealand's estimate of what it considers would be no less favourable to a buyer of a vehicle than is available under the Consumer Guarantees Act to meet the acceptable quality guarantee. For a used vehicle that is not Signature Class, the guarantee of acceptable quality under the Consumer Guarantees Act extends for a period of no more than three years in most circumstances, and could be for a shorter time.

The Toyota Care Warranty also allows for the reimbursement of towing, accommodation and rental vehicle costs in certain circumstances. These benefits are explained in this Warranty Contract booklet.

If you have purchased your vehicle for business purposes and you have contracted out of the remedies under the Consumer Guarantees Act, the Toyota Care Warranty will provide you with some of the rights that a consumer has under the Consumer Guarantees Act (specifically, rights relating to the repair or replacement of certain parts that fail, within a reasonable timeframe), as well as the additional rights outlined above.

What You Get Under Toyota Care Warranty Compared with the Consumer Guarantees Act

The Toyota Care Warranty adds to the rights you have under the Consumer Guarantees Act. Specifically, the Toyota Care Warranty extends the period during which you can expect specified parts of your vehicle to be repaired or replaced in the event of sudden or unexpected mechanical or electrical failure (other than in the excluded circumstances listed in this booklet).

Our Warranty Exclusions

Warranty Exclusions

There are some items and situations where the warranty does not apply. These are as follows.

1. Repairs necessary due to the use of other than Toyota Genuine Parts, Toyota Approved Accessories, or the use of fuel, lubricants or fluids not recommended by Toyota.
2. Any fault resulting from repairs or adjustments carried out by other than an Authorised Toyota Store or Service Agent.
3. Any repairs resulting from a failure to carry out regular maintenance or service in accordance with the manufacturer's recommendations.
4. Repairs resulting from alterations to or modifications to the manufacturer's original specification or the installation of non-standard equipment (including non-factory fitted LPG/CNG conversions/fitments and the use of gas in these conversion fitments).
5. Failures related to any faults/defects in, or failures of, any components that existed prior to the commencement date of the purchased policy.
6. Vehicles with a gross weight of 3,500 kilograms or more.
7. Any costs associated with diagnosis if the repair is not covered by the contract purchased.
8. The repair or replacement of any part as a result of normal wear and tear, including rattles and squeaks.
9. All expendable parts of your vehicle, including (but not limited to) spark plugs, battery, tyres, filters, hoses, belts and wiper blades.
10. Normal maintenance items such as grease, oil, coolant, refrigerant, clutch and brake linings and/or pads, disc machining, adjustments and alignments unless required in connection with the repair or replacement of a covered part.
11. Repairs or corrosion resulting from such things as, but not limited to, fire, theft, contamination, sand, salt, hail, stones, chemicals, industrial fallout, negligence (such as the driver ignoring gauges, lights or signals) or other causes beyond the control of your Authorised Toyota Store.
12. The failure of a covered part that has been caused by the failure of a non-covered part.

13. Where the vehicle has been taken out of New Zealand, used in competition, rallying or racing, or subjected to extraordinary use, such as (but not limited to) mining, severe off-road use, agricultural spraying, written off, police or emergency operation or otherwise damaged by neglect, accident or improper use.
14. Any other repair that could be claimable under any other form of guarantee, warranty or insurance. This includes the vehicle manufacturer's warranty supplied with your vehicle from new.
15. Damage to the engine/fuel system by the ingestion of incorrect or contaminated fuel.
16. Where the odometer fitted to the vehicle is altered or replaced (except where it has been repaired or replaced under warranty) or the odometer drive system has been disconnected or affected in some way, causing the odometer reading to not provide a reasonable indication of the distance the vehicle has travelled.
17. Where the manufacturer's identification numbers or marks have been altered or removed.
18. Any vehicles used for, including, but is not limited to taxi, Uber, rental, courier, and security or vehicles intended for business use which travel more than 40,000km per year.

Comprehensive Warranty Information

Peace of mind is guaranteed with generous coverage benefits that cover thousands of working parts in your vehicle.


TOYOTA CARE USED VEHICLE WARRANTIES



ELIGIBILITY CRITERIA ^{1,2,3}	CLAIM EXCESS ¹⁰	Toyota Care Used Vehicle Warranty	European & High Performance Warranty
		All Toyota Models <160,000km	\$0
All Toyota Models >160,000km-225,000km ⁴	\$150	✓	-
European Marques <160,000km ^{4,5,13}	\$250	-	✓
High Performance Models <160,000km ^{4,6,13}	\$250	-	✓
All Other Marques <225,000km ^{4,7,13,15}	\$250	✓	-
BENEFITS			
Unlimited Kilometres ¹¹		✓	✓
Toyota Hybrid System Coverage ⁸		✓	X
Toyota Care Roadside Assistance		✓	✓
Fully Transferable		✓	✓
Toyota Genuine Parts Guaranteed		✓	-
Toyota Quality Service		✓	✓
Additional Tow Allowances ⁵		\$300	\$300
Accommodation and/or Rental Vehicle ¹⁴		\$600	\$600

- Includes all used vehicles registered New Zealand new or imported from Japan and Australia. Privately imported vehicles from other countries not eligible.
- Vehicles over 3,500kg gross weight not eligible.
- Vehicles imported as 'statutory write-off' or 'accident damaged' in country of origin not eligible.
- Excludes all other marque of vehicle which retails new for >\$200,000, or travel >40,000km/year or are used for business purposes.
- Vehicles built by European manufacturers regardless of location.
- High Performance vehicles are categorised as vehicles with a Power to Tare Mass Ratio greater than 130kW/tonne.
- Includes other vehicle marques not already included under the European and High Performance Warranty.
- Hybrid and Plug-In Hybrid Electric Vehicle models by all non-Toyota marques not covered.
- Excludes vehicles that are eligible for the Toyota Care Business High Use Warranty.
- Vehicles' odometers at commencement of warranty period determine excess on Toyota vehicles.
- Unlimited kilometres within the warranty time period.
- All monetary amounts shown are maximums and include GST.
- Non-Toyota vehicles older than 15 years of age are not eligible.
- Excludes; but is not limited to, meals and drinks, fuel consumption and any other items additional to the accommodation and/or rental vehicle.
- Excludes all Lexus vehicles as the vehicle may be eligible for a Lexus Used Vehicle Warranty

Your Coverage Overview

USED VEHICLE WARRANTY	
 WARRANTY	
PRODUCT COVERAGE	<input checked="" type="radio"/> Comprehensive Cover <input checked="" type="radio"/> Partial Cover <input type="radio"/> No Cover
Expendable/Maintenance Items	<input type="radio"/>
Audio Systems	<input type="radio"/>
Wire Harness	<input type="radio"/>
Video & Navigation Systems	<input type="radio"/>
Interior Trim/Upholstery	<input type="radio"/>
Exterior Body/Trim/Glass	<input checked="" type="radio"/>
Suspension	<input checked="" type="radio"/>
Supplementary Restraint System	<input checked="" type="radio"/>
Seats & Base	<input checked="" type="radio"/>
Exhaust Systems	<input checked="" type="radio"/>
Hybrid System/HV Battery	<input checked="" type="radio"/>
Air Conditioning	<input checked="" type="radio"/>
Steering Components	<input checked="" type="radio"/>
Fuel System	<input checked="" type="radio"/>
Turbo/Supercharger	<input checked="" type="radio"/>
Manual Transmission/Clutch	<input checked="" type="radio"/>
Automatic Transmission & CVT	<input checked="" type="radio"/>
Transfer Box (4WD)	<input checked="" type="radio"/>
Driveshaft	<input checked="" type="radio"/>
Differential	<input checked="" type="radio"/>
Braking System	<input checked="" type="radio"/>
Electrical Components	<input checked="" type="radio"/>
Engine	<input checked="" type="radio"/>
Engine Management System	<input checked="" type="radio"/>
Cooling System	<input checked="" type="radio"/>

This summary is designed to give an overview of Toyota New Zealand's warranty products only and does not constitute our full warranty policy statement. More information on coverage and eligibility is available from your Toyota store or visit www.toyota.co.nz/warranty. A pre-inspection and verification of service history may be required.

Your Coverage Details

Expendable/Maintenance Items

Not Covered

Audio Systems

Not Covered

Wire Harness

Not Covered

Exhaust Systems

Fully Covered

Interior Trim & Upholstery

Not Covered

Engine

Cylinder Head; Camshaft Followers; Timing Gears; VVTi (I) Controllers; Timing Chain/Belt (needed for repair not normal maintenance); Con Rods & Pins; Oil Pump; Ancillary Shaft; Auto Drive Plate; Shell Bearings & Bushes; Oil Pressure Sender Unit & Switch; Camshaft; Valves & Guides; Pistons & Rings; Cylinder Block; Crankshaft; Flywheel & Ring Gear; Hydraulic Tappets; Cylinder Head Gaskets; Manifolds; Frost Plugs; Gaskets; Oil Seals; O-Ring; Engine Mounts

Manual Transmission/Clutch

Casings & Gears; Selectors/Shaft & Cables; Circlips; Synchro Hubs; Bearings & Bushes; Extension Shaft; Clutch Assembly (excluding worn); Master & Slave Cylinders; Oil Seals; Sensors; Gaskets; Gearbox Mounts

Hybrid System (Incl H/V Battery)

Fully Covered

Automatic Transmission & CVT

Casings & Gears; Valve Block & Valves; Solenoids; Oil Pump; Clutches & Brake Bands (excluding worn or burnt); Variable Ratio Servo; Drive Chain; Replacement CVT (if components are not available individually); Torque Converter; Governor; Bearings; Bushes & Shafts; ECU; Neutral Start Switch; Oil Seals; Gaskets; O-Ring; Gearbox Mounts

Transfer Box (4WD)

Casings & Gears; Bearings; Bushes & Shafts; Selectors; Oil Seals; Gaskets; 4WD Engagement Actuator; Chain/Drive Belt

Driveshaft

Bearings; C/V Joints (including Boots); Couplings; Universal Joints & Driveshaft; Free Wheel & Auto Hubs; Wheel Bearings; Oil/Grease Seals; Gaskets; Grease Nipples

Braking System

Master Cylinder; Callipers; ABS & VSC Accumulator & Actuator; ABS & VSC pump; VSC & ABS ECU; Wheel Sensors; Hand Brake System; Wheel Cylinders; Diesel Vacuum Pump (Periodic replacement as required in service schedules is not covered); Brake Booster; Brake Hoses/Pipes

Electrical Components

Alternator; Coils; Electronic Ignition Components; Glow Plugs; Glow Plug Timer; Starter Motor; Wiper Motor; Heater Fan; Heater & A/C Controls; Rear Demister; Indicator Unit; Window Motor; Combination Meter;

Clock; Interior Lighting; Switches/Controls; Seat Belt Anchors (elect); Horn; Headlight & Taillight Water Ingress; Multi Information Display Unit; CAN/Multiplex Communication Systems – including ECUs; Reverse Camera (Excluding Display Audio); Factory fitted parking assist system; Smart Key System (excluding items needing replacement due to lost keys); Electro Chromatic Mirrors (excluding damage); Lane Departure System; Blind Spot Monitor System. Note: 12 and 24 volt batteries are not covered; wire harness plugs and connectors are not covered.

Exterior Body/Trim/Glass

Door Locks; Hinges; Struts; Window Regulators; Glass heating elements (element fault only); – Exterior Mirrors (if mechanical or electrical failure only); Built-in Glass Aerial (aerial manufacturing fault only)

Differential

Axles; Crown Wheel & Pinion; Casing & Gears; Clutches; Bearings & Bushes; Extension Shafts; Limited Slip Components (including torque sensing and electrically operated LSD); ADD Unit and Actuator; Extension Shafts; Oil Seals; Gaskets

Suspension

Coil Springs; Upper & Lower Wishbones; Leaf Springs; Ball Joints; Strut Mounts; Stabiliser Bar/ Bushes; Hub Assembly; Trailing Arms, Adjustable height suspension. Not covered: Shock Absorbers

Seats & Base

Manual and Electric Seat Adjustment mechanisms; Seat Heaters

SRS (Supplementary Restraint System)

Mechanical Faults – Seat Belts only;

Electrical Faults – Air Bags; Pre Tensioners; Air Bag ECU; SRS Sensors; Spiral Cable

Engine Management System

Auto Transmission ECU; Engine ECU; Engine Management Sensors & Actuators; Emission Control ECUs & Sensors

Cooling System

Water Pump; Viscous Fan; Fan & Thermo Switch; Cooling Fan Motor & ECU; Heater Core; Oil Cooler; Radiator; Thermostat & Housing; Pressure Cap; Hoses

Air Conditioning

Cooling Fan; Compressor; Condenser; Pressure Hoses (excluding external damage); Fan Motor; Evaporator; A/C System Sensors

Turbo/Supercharger

Wastegate; Turbine; Shaft; Impellers; VNV Turbo: Vane Driver Unit; Bearings; Supercharger Unit; Oil Seals; Bearings; Gaskets

Steering Components

Steering Box/Rack; Rack Electric Power Steering Motor; Power Steering ECU (including Steering lock ECU); Mounts & Bushes; Reservoir & Pipes; Oil Seals & Shafts; Rack & Tie Rod Ends; Power Steering Pump; Idler Box; Steering Column; Bushes & Bearings; VGRS System; Hoses

Fuel System

Airflow Meter; Throttle Body; High Pressure Fuel Pump; Suction Control Valve; Common Rail; Fuel Delivery Pipes; Fuel Injection Pump; EDU; Injectors; Injector Pump Drive; Fuel Gauge; Fuel Sender Unit; Intake Fuel Governor; Accelerator Throttle Cable.

Note: System failure due to fuel contamination or incorrect fuelling is excluded from warranty coverage.

Toyota Care Roadside Assistance

AA Motoring

Roadservice

24 hour AA Roadservice:

0800 900 505

Your Toyota Care Warranty gives you the additional benefit of Toyota Care Roadside Assistance throughout the warranty period.

What's Included?

Your Toyota Care Roadside Assistance covers anyone driving your vehicle in the following situations:

- Roadside Breakdowns
- Flat Battery (restarting due to flat battery only)
- Flat Tyre (inflation of flat tyre or fitting of spare tyre only)
- Key Lockouts/Lost Keys
- Out of Fuel
- Towing (if required) to the nearest Authorised Toyota Store or Service Agent
- Free temporary side glass replacement*

*Service available only in Auckland, Wellington, Christchurch and most provincial areas.

Are There Any Restrictions?

There is no limit to the number of call-outs. However there are some restrictions where Toyota Care Roadside Assistance would not apply:

- When the vehicle is unattended
- Vehicle parts and labour
- Vehicles not on public or formed roads or trapped/bogged
- Breakdowns covered under insurance policies
- When the vehicle is disabled due to a motor vehicle accident, stolen or damaged due to theft or vandalism
- When the vehicle is immobilised by a failure to carry a serviceable spare wheel or a tyre inflator kit
- Vehicles carrying a load beyond the legal limit
- When the vehicle is un-roadworthy or it would be dangerous or illegal for AA personnel or contractors to repair, load or transport the vehicle and/or its occupants*
- When the vehicle was being used for racing, pace making, speed testing, reliability trials, competitions or off-road activities at the time of breakdown

*The carriage of passengers as a result of a breakdown can only be to the legal limit of the attending vehicle. Any expense as a result of additional transportation or a return journey to pick up extra passengers is at the driver's cost.

Making a Claim

Here's a summary of **what** you can claim and **how** to claim on your Toyota Care Warranty.

What Can You Claim?

You can claim up to the following amounts **per claim**:

	TOYOTA CARE WARRANTY
Vehicle Repair Costs	\$6,900
Towing to nearest Authorised Toyota Store under your Toyota Roadside Assistance cover	Fully covered
Further vehicle movements and/or towing	\$300
Accommodation and/or Rental Vehicle*	\$600

All amounts shown are GST inclusive.

**In the event that the warranty repair cannot be completed within 24 hours, you will be reimbursed for any incurred costs for vehicle rental and/or accommodation up to the amount shown.*

Warranty allowances will only be reimbursed where the owner has met their responsibilities (as outlined on page 14) and the breakdown is deemed a warrantable condition.

Toyota New Zealand's maximum liability for **all claims** under this contract is limited to the market value of the vehicle at the time of warranty purchase.

EXCESS REQUIREMENTS		EXCESS
Toyota Vehicles	Less than 160,000km	\$0
Toyota Vehicles	Between 160,000km and 225,000km**	\$150
Non-Toyota Vehicles	Less than 225,000km**	\$250

** Kilometres at start of warranty contract.

Where applicable, an excess is payable for each warrantable repair. A repair is defined as the cause of the condition being isolated to one event.

Multiple events repaired together will be deemed as separate claims, with a separate excess payable on each claim.

How Do You Claim?

There are different processes for vehicle repair costs, towing costs and accommodation/rental vehicle costs.

Vehicle Repair Costs	<ol style="list-style-type: none">1. Take your vehicle to the nearest Authorised Toyota Store or Service Agent.2. Discuss the condition or problem with the store, including the service history details and other relevant information.3. Your Toyota store will investigate the problem and determine if the condition is covered by warranty.4. Your Toyota store will discuss the repair and costs with you (including any costs that you may be liable for*).5. The vehicle will be repaired by your Toyota store.6. Your Toyota store will submit a claim for costs covered by warranty to Toyota New Zealand (Toyota New Zealand reimburses the dealer).7. You pay the Toyota store for any costs that you are liable for.
Towing	<p>Call the AA on 0800 900 505. The AA will arrange towing to the nearest Authorised Toyota Store or Service Agent. Please discuss any other vehicle movement/towing costs with the Toyota store.</p>
Accommodation/ Rental Vehicle	<ol style="list-style-type: none">1. You pay costs directly to the accommodation/rental vehicle provider (this person/company must be GST registered).2. Complete the Reimbursement Claim form that you can find at Toyota.co.nz.3. Email, fax or post your completed form and receipts to: Extra Care Department Toyota New Zealand, National Customer Centre PO Box 46, Palmerston North Central Palmerston North 4440 Fax (06) 354-2799 Email: customer care@toyota.co.nz.4. Toyota New Zealand will reimburse you up to the claim limits provided the repair is a warrantable condition.

*You may be liable for diagnosis and/or repair costs if the failure is deemed to be not a warrantable condition.

Your Obligations & Responsibilities

For your Toyota Care Warranty to remain valid you must:

1. Have your vehicle **serviced regularly** in accordance with the manufacturer's recommended service schedule. In the event of a claim you must be able to demonstrate that your vehicle has been serviced in accordance with these recommendations.

An Authorised Toyota Store or Service Agent is in the best position to do this; it removes any obligation for you to produce parts/service records or receipts in the event of a claim.

2. Ensure that the vehicle manufacturer's **genuine parts and fluids** are used in any repair or service of your vehicle.
3. In the event of a failure, take all reasonable means to **protect your vehicle from further damage**.
4. Ensure that your vehicle is **repaired by an Authorised Toyota Store or Service Agent** in the event of a failure.

Transfers & Cancellations

Contract Transfer

Should you decide to sell your vehicle, the unused portion of your Toyota Care Warranty is transferable to the new owner. To transfer the warranty please fill out the details on the Change of Ownership form that you can find at Toyota.co.nz. Alternatively, you may contact your Authorised Toyota Store or call us on 0800 TOYOTA (0800 869 682) and we will update the ownership details.

Contract Cancellation

Subject to your right to cancel within the five day 'cooling off' period (page 2), your Toyota Care Warranty Contract can be cancelled at any time. If you still own the vehicle, have purchased the warranty and have not made any claims against it, you will receive a time-based pro-rata refund less a \$50 excl GST administration fee.

Contract Termination

Toyota New Zealand reserves the right to terminate your contract or decline any claim if:

- You fail to disclose any relevant information
- You make any material misrepresentation as to the condition or standard of your vehicle before this contract commences
- You fail to meet the terms and conditions set out in your relevant contract
- You or anyone acting on your behalf make a false statement or dishonest claim or statement to support any repair or claim made under your contract.

If your contract is terminated as a result of these circumstances, we also reserve the right to deny your eligibility for a refund of the premium.

To confirm the status of your warranty, please contact your Authorised Toyota Store or phone 0800 TOYOTA (0800 869 682).

Have You Heard of Toyota's Other Products?

Toyota Care Service Plan

Toyota vehicles have a great reputation for being safe and reliable. However, all vehicles need to be serviced regularly to keep them running well and a good service record adds value to your vehicle, giving confidence to the next owner.

Toyota Care Service Plans allow you to purchase all your servicing in advance, locking in your servicing costs and protecting you from inflation.

Toyota Care is about taking good care of you, as well as your vehicle. Toyota Care comes with a promise to do what needs to be done, with minimum fuss, maximum value and no surprises.

All Toyota Care products are fully backed by Toyota New Zealand and supported by Authorised Toyota Stores throughout New Zealand.

For further information, please:

-  Visit your **local Toyota store**
-  Visit **Toyota.co.nz**
-  Call **0800 TOYOTA** (0800 869 682).

Ask your Toyota store for an exclusive quote now!

Every endeavour has been made to ensure that the details contained in this publication were accurate as at time of print. Toyota New Zealand reserves the right at any time to introduce any changes deemed necessary to improve the product or service described. Refer to Toyota.co.nz or your Authorised Toyota Store for the most up to date information.

