

Toyota New Zealand Returns Form



TOYOTA

We hope you enjoy your Toyota Merchandise purchase. Should you wish to, you may return your item for a refund within 30 days of receipt of your order confirmation email.

The items must be unworn, unused and in a saleable condition with the original tags still attached. Please note we are unable to process items that have been sealed for hygiene reasons (for the full list please see our Merchandise Terms and Conditions)

Toyota New Zealand will not refund any Delivery Fees that you have paid at purchase to have the product shipped to you, or the cost of any postage or packaging you provide to send the items back to us.

If for any reason you need to contact us, please phone our customer services team on 0800 TOYOTA (0800 869 682) or follow the returns process below:

1. Download and print this return form from our website. You may want to make a copy for your records.
2. Items should be folded and packaged in a manner that protects them.
3. Send your packaged item and this return form via courier to:

Attn: Toyota Merchandise Returns

Toyota New Zealand

29 Roberts Line

Kelvin Grove

Palmerston North 4414

YOUR DETAILS

Name:

Email:

Ph:

TNZ order number:

RETURN DETAILS

Style	Description	Size	Colour	QTY	Price	Comments

RETURN REASON

Please note: your refund will be made to the original payment method within 7 working days from the date the return arrived back to us.